

2023 SECOND QUARTER PROVIDER MEETING

Developmental Disabilities
Waivers

May 3, 2023



NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Agenda

- ✿ Continuous Coverage Unwind Updates
- ✿ Final Settings Rule
- ✿ Family Support Waiver Update
- ✿ Shared Living Model
- ✿ Provider Accountability
- ✿ Biennial ICAP Changes
- ✿ Developmental Index / Level of Care
- ✿ FBA, Safety Plans, and Behavior Support Plans
- ✿ Questions and Answers

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Continuous Coverage Unwind Updates

Updates affecting waiver participants

- ✿ Letters were sent in March.
- ✿ Overview of the Continuous Coverage Unwind.
- ✿ Resources – DHHS Website:
 - ✿ DDD webpage: <https://dhhs.ne.gov/Pages/HCBS-MOE.aspx>
 - ✿ MLTC webpage: <https://dhhs.ne.gov/Pages/Medicaid-MOE.aspx>

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Final Settings Rule

- ✿ Updates.
- ✿ Authorizations are shut off when a site is not compliant.
- ✿ An authorization cannot be back-dated when it is turned back on.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Family Support Waiver Update

✿ LB376 webpage: <https://dhhs.ne.gov/Pages/Initiatives-for-LB376.aspx>.

✿ Currently doing statewide listening sessions:

✿ (Norfolk was April 25)

✿ May 4, 2023, Grand Island

✿ May 9, 2023, Omaha & Zoom

- Register for Zoom at: <https://bit.ly/DDD-FSW>

✿ May 15, 2023, Lincoln

✿ Potential impact on DD providers.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Shared Living Model – Provider Responsibilities

- ✿ Shared Living Providers (SLP) are subcontractors of the DD provider.
 - ✿ DD provider agency is responsible for what happens in the home.
 - ✿ Should be doing at least monthly checks of the home.
 - ✿ Monitoring should be unannounced and can occur at any time.
 - ✿ Ensuring SLP is fully trained and using fully trained back-up staff.
 - ✿ Ensuring staffing level is being followed.
- ✿ DDD is paying the **agency provider** for services the participant receives.
 - ✿ DDD is not paying the SLP.
 - ✿ The agency provider needs to oversee the SLP and know what is happening in the home.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Shared Living Model – SLP Responsibilities

- ✿ Shared Living Contractors MUST:
 - ✿ Live in the home, full time, as their primary residence; AND
 - ✿ Be affiliated through Maximus.
- ✿ Anyone written on the contract must physically reside in the home and be affiliated through Maximus.
 - ✿ Provider and team should know who lives in the home.
 - ✿ SLP has different rules than what CFS allows in foster care homes.
- ✿ Back-up staff do not need to live in the home.
 - ✿ Back-up staff have a max of 360 hours and staff must be known to the agency and SC.
 - ✿ This should be a team discussion.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Shared Living Model – Supervision

If supporting a participant who requires 1:1 supervision or higher:

- ✿ There needs to be more than one person on the contract.
- ✿ Others on the contract must also live in the home, full time, as their primary residence, and be affiliated in Maximus.
- ✿ There needs to be enough people to comfortably cover the supervision level.
- ✿ When a participant needs 1:1 or higher, the team should discuss if an SLP is the appropriate setting to meet their needs.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Provider Accountability – Consequences

- ✿ DDD is receiving feedback from across the state that providers are not doing what is expected of them.
- ✿ We are beginning to look at sanctions for providers who continue to not follow DHHS expectations.
 - ✿ This is not for providers making one or two errors.
 - ✿ This is for repeat “offenders.”

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Provider Accountability – Expectations

- ✿ Respond to SCs about Service Review findings.
 - ✿ There should be a plan of action on how you plan to fix any issues.
- ✿ Respond to GER information requests.
 - ✿ This is meant to help you and your staff build better systems to keep similar situations from happening.
- ✿ Come to ISP meetings prepared.
 - ✿ Programs are either written or staff know what the provider wants to do.
 - ✿ All information typically discussed at a meeting is readily available, such as medical appointments and medications changes.
- ✿ Complete documentation in a timely manner.
 - ✿ Programs start at the beginning of the budget year.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Provider Accountability – Moving Participants

When you move a participant from one location to another:

- ✿ The Service Coordinator (SC) **must** be told ahead of time so they can do a walkthrough **before** the move.
- ✿ SCs may request a team meeting to discuss a move.
- ✿ Moves should **not** be happening between agencies without team notification.
- ✿ New locations require a site assessment for the Final Rule.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Provider Accountability – Supervision Levels

- ✿ Lack of staff does **not** mean allowing a supervision level to not be followed for *long periods* of time.
- ✿ When you have someone you are unable to support at their supervision level for a shift here or there, you **must** reach out to their SC and ask for a lower authorization for those shifts.
 - ✿ We know if this happens.
- ✿ If supervision levels cannot be met frequently, the participant's team will need to discuss and identify the appropriate supervision level.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Biennial ICAP Changes

- ✿ After June 1, there will no longer be a form requiring signatures.
- ✿ The Biennial ICAP Review is now a discussion record in the ISP.
 - ✿ The discussion should include details previously captured on the form.
 - ✿ Discussion should include whether a new ICAP is needed and the reason.
- ✿ When a new ICAP needs to be completed, the SC will get names and contact information for who the team recommends for interviews.
 - ✿ Interviewees should have known the participant for at least 3 months and see the participant regularly throughout the week.
 - ✿ Providers must be represented.
 - ✿ Natural supports will also be interviewed, as applicable.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Developmental Index / Level of Care

- ✿ DDD is responsible for DD Waiver eligibility.
 - ✿ All eligibility functions should be completed by a DDD teammate.
- ✿ The Developmental Index (DI) is the Level of Care (LOC) tool for initial and continued DD Waiver eligibility.
- ✿ The DI is completed by the Service Coordinator.
- ✿ The participant's team can review the DI to ensure it is accurate.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

FBA, Safety Plans, and Behavior Support Plans

- ✿ When is a new FBA needed?
- ✿ Is there a requirement for the clinician who did the FBA to sign off on the Safety Plan or BSP?

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Rights Restrictions

- ✿ When there is a rights restriction:
 - ✿ We **MUST** have a reduction plan; AND
 - ✿ See habitation in place to support the person to decrease that restriction.
 - ✿ *This includes when there is a psychotropic medication.*
- ✿ Discussion: *options* for participants who do **not** have a legal guardian but **do** have rights restrictions.
 - ✿ Restrictive actions listed as Risks in the ISP and included in safety plans?
 - ✿ Restrictive actions **not** listed in the ISP Restrictions section since the participant can choose to **not** have the restriction in place and the provider must allow them choice.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

Communication with DDD

- ✿ When there is a concern or question:
 - ✿ The provider should first contact the participant's SC.
 - ✿ The next step is contacting the SC Supervisor.
 - ✿ The supervisor may contact the Service District Administrator (SDA).
 - ✿ SDAs report to Jillion Lieske.
 - ✿ Jillion reports to Jenn Clark.
- ✿ It is important to allow local levels to address and fix concerns.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.



QUESTIONS?

The next DD Provider Quarterly Meeting
is scheduled for Wednesday,
August 8, 2023, 10 AM to Noon, CT.

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

THANK YOU

Tony Green Director
(402) 471-6038

Jenn Clark
Deputy Director of Community Services
(402) 471-7909

Jillion Lieske
Administrator II – Field Operations
(402) 471-8662

Jesse Bjerrum
Administrator I – Clinical
(402) 471-8718

Shauna Adams
DHHS Stakeholder Engagement Manager
(402) 471-8716

Kristen Smith
Deputy Director of Eligibility, Policy, and
Quality
(402) 471-8704

Colin Large
Policy Administrator II
(402) 471-8720

Brianne Berres
Program Manager II – Eligibility &
Enrollment
(402) 471-0869

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.