

# WE ARE *Hiring!*

## ELIGIBILITY OPERATIONS WORKERS



**STARTING PAY RATE: \$17.39/HOUR**



For more information and to apply, scan the QR Code or email Michaela Christo at [michaela.christo@nebraska.gov](mailto:michaela.christo@nebraska.gov)

# NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

### AS AN ELIGIBILITY OPERATIONS WORKER YOU WILL:

- Interact with customers of varied socio-economic levels
- Collect financial and demographic information
- Access computer databases to update, document, and verify customer information accurately
- Provide excellent customer service to our Medicaid and Long-Term Care and Economic Assistance customers

### REQUIREMENTS:

Requirements: 24 semester hours of post high school education in behavioral sciences, public/business administration, social sciences, education or closely related field OR experience in customer service, determining eligibility for public assistance, examining/processing financial loan applications, medical or unemployment insurance or rehabilitation claims, unemployment services, OR a combination of education and experience in any of the above areas.