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# N-FOCUS Interim Release

## Combined All Divisions

### March 9, 2025

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An Interim Release of the N-FOCUS System is being implemented March 9, 2025. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses all of the Divisions, MLTC, EA, CFS and DD.

**General Interest and Mainframe Topics:** All N-FOCUS users should read this section.

**ACCESSNebraska:** N-FOCUS workers responsible for case activity received through the Web Based Electronic Application should read this section.

**Home and Community Based Services:** NFOCUS workers who work directly with DD Programs and those who work with the related Medicaid cases should read this section.

**Note:** This section will only appear when there are tips, enhancements or fixes specific to Developmental Disabilities Programs.

**Expert System:** All N-FOCUS workers with responsibilities for case entry for AABD, ADC, SNAP, LIHEAP, CC, MED, Retro MED should read this section.

**Note:** When new functionality is added to N-FOCUS that crosses multiple topics (General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.

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# Table of Contents

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<b>Home and Community Based Services .....</b>	<b>3</b>
DD- Waiver Notice of Decision – Denied (Change) .....	3
DD-Collections Family Support Waiver (FSW) External Overpayment Error Type (Fix) .....	3
<b>Alerts .....</b>	<b>3</b>
EA – Alert #642 ADC Pending 30-Day Alert (Change) .....	3
EA – Alert #650 RCA Pending 30-Day Alert (New).....	4
MLTC - Alert #373 Continuous Eligibility Ends (Change).....	5
MLTC - Alert #380 Close Lawfully Present Participant (Change).....	5
MLTC - Alert #395 12 Months Post Partum (Change) .....	6
<b>Interfaces .....</b>	<b>6</b>
All Divisions – Integrated Unemployment Compensation (IUC) New Disqualified Reason (Change).....	6

## Home and Community Based Services

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### DD- Waiver Notice of Decision – Denied (Change)

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This correspondence will now display a drop-down reason list rather than static text previous displayed.

### DD-Collections Family Support Waiver (FSW) External Overpayment Error Type (Fix)

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The Detail Overpayment Error Type of 'Non-Fraud' will now display for FSW external overpayments as it does for other DD programs.

The screenshot shows the 'N-FOCUS - Detail Overpayment' window. The 'Type' section has three radio buttons: 'Claim Item', 'Eligibility Determination', and 'External' (which is selected). The 'Associated A/R Number' field is empty. The 'Overpayment' section contains several fields: 'Number' (empty), 'Responsible Party' (empty), 'Eligibility Month' (empty), 'Error Type' (empty), 'Error Type Date' (03-03-2025), 'Fraud Referral Date' (empty), 'Status' (Active), 'Program' (FSW), and 'Beginning Balance' (\$0.00). Below the 'Overpayment' section, there is a 'Current Error Type' field (empty) and a 'New Error Type' dropdown menu (set to 'Non Fraud'). At the bottom, there are 'OK' and 'Cancel' buttons.

## Alerts

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### EA – Alert #642 ADC Pending 30-Day Alert (Change)

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Alert #642 – ADC Pending 30-Day Alert previously included both Aid to Dependent Children (ADC) and Refugee Cash Assistance (RCA) programs in one alert. This has been split out into separate alerts for ADC and RCA. Alert #642 runs weekly on Friday nights and will display on cases where the ADC will be pending for 30 days the following week. The 30 day calculation is based on the application received date on Program Case History.

N-FOCUS - List Master Case Alerts/Work Tasks

File Actions Goto Help

Master Case  
Number 10303 Name TEST DEVENS

Alerts

Display Dt	Description	Program	Name	Alert #	Due
2-25-2025	ADC PND 30 DAYS	ADC	DEVENS, TEST	642	03-03-2025
2-25-2025	ADC PND 30 DAYS	ADC	DEVENS, TEST	642	03-03-2025

Close  
History  
Future

☐ Limit to EA Alerts ☐ Limit to MLTC Alerts ☐ Limit to APS/CFS/WVR Alerts ☐ Limit to IMFC Alerts

Work Tasks

Created Date	Status	Status Date	Status Updated By	Description

Accept  
Completed  
Return to Unworked  
History

N-FOCUS - Detail Master Case Alert

File Actions Goto Help

INQUIRY

Master Case  
Number 10303 Name TEST DEVENS  
Program ADC Name DEVENS, TEST

Alert

Type	PEND	Number	642
Due Date	03-03-2025	Display Date	02-25-2025
Source Id	SYSTEM		

Alert Status  
OPEN

Alert Description

ADC PND 30 DAYS

TEST DEVENS WILL BE PENDING FOR 30 DAYS ON 03-03-2025. TAKE NECESSARY ACTION.

## EA – Alert #650 RCA Pending 30-Day Alert (New)

Alert #650 – RCA Pending 30-Day Alert is a new alert for Refugee Cash Assistance (RCA) cases. Alert #650 runs weekly on Friday nights and will display on cases where the RCA will be pending for 30 days the following week. The 30 day calculation is based on the application received date on Program Case History.

N-FOCUS - Detail Master Case

N-FOCUS - List Master Case Alerts/Work Tasks

File Actions Goto Help

Master Case

Number 10304 Name TEST DEVENSRCA

Alerts

Display Dt	Description	Program	Name	Alert #	D
02-25-2025	RCA PND 30 DAYS	RCA	DEVENSRCA, TEST	650	0
02-25-2025	RCA PND 30 DAYS	RCA	DEVENSRCA, TEST	650	0

Close History Future

Limit to EA Alerts Limit to MLTC Alerts Limit to APS/CFS/WVR Alerts Limit to IMFC Alerts

Work Tasks

Created Date	Status	Status Date	Status Updated By	Description

Accept Completed Return to Unworked History

N-FOCUS - Detail Master Case Alert

File Actions Goto Help

INQUIRY

Master Case

Number 10304 Name TEST DEVENSRCA

Program RCA Name DEVENSRCA, TEST

Alert

Type PEND Number 650

Due Date 03-03-2025 Display Date 02-25-2025

Source Id SYSTEM

Alert Status

OPEN

Alert Description

RCA PND 30 DAYS

TEST DEVENSRCA WILL BE PENDING FOR 30 DAYS ON 03-03-2025. TAKE NECESSARY ACTION.

## MLTC - Alert #373 Continuous Eligibility Ends (Change)

This alert will be made obsolete and will no longer be generated for continuously eligible children. They will be tracked using their expiry dates and the new status reason codes during budgeting.

## MLTC - Alert #380 Close Lawfully Present Participant (Change)

This alert will no longer generate for postpartum individuals. This will only generate for children that turn age 19 and have the immigration status of Lawfully Present. Postpartum individuals will be tracked using their expiry dates and the new status reason codes during budgeting.

### MLTC - Alert #395 12 Months Post Partum (Change)

This alert will be obsolete and will no longer be generated for Post Partum individuals. They will be tracked using their expiry dates and the new status reason codes during budgeting.

## **Interfaces**

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### All Divisions – Integrated Unemployment Compensation (IUC) New Disqualified Reason (Change)

The Department of Labor has added a new unemployment disqualification reason of 'Profit Sharing' that may be listed for individuals who have been disqualified from receiving unemployment benefits.