NFOCUS Major Release
MLTC
December 11, 2022

A Major Release of the N-FOCUS System is being implemented December 11, 2022. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses all the Divisions, MLTC, EA, CFS and DD.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

ACCESSNebraska: N-FOCUS workers responsible for case activity received through the Web Based Electronic Application should read this section.

Home and Community Based Services: N-FOCUS workers who work directly with DD or AD/TBI Programs and those who work with the related Medicaid cases should read this section.

Note: This section will only appear when there are tips, enhancements or fixes specific to Developmental Disabilities Programs.

Expert System: All N-FOCUS workers with responsibilities for case entry for AABD, ADA Payment SNAP, LIHEAP, LIHWAP, CC, FL, MED, Retro MED should read this section.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (i.e., General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.
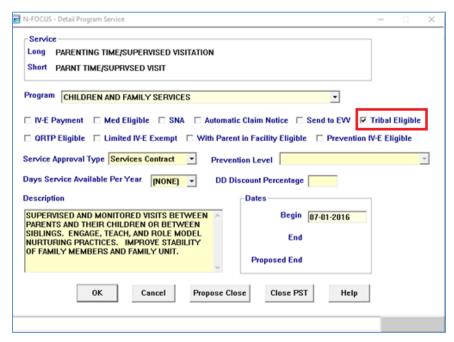
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General Interest and Mainframe

Detail Program Service Window (Change)

The Detail Program Service window has been changed to include a "Tribal Eligible" check box for Tribal Workers to create a Service Referral in Children/Families Services/Medicaid Program Cases.

Current Children and Family Services Program that are Tribal eligible as of 12/11/2022 are:

- Parenting Time/Supervised Visitation (8873)
- Parenting Time Service Prep (6373)
- In-Home Family Support (7171)
- In Home Service Prep (6582)
- Out of Home Family Support (7443)
- Out of Home Service Prep (3386)
- Healthy Families of America (HFA) (7702)
- Family Center Treatment (FCT) (9474 ,5549)
- Trauma Focused Cognitive Behavioral Therapy (TFCBT) (9759)

Note: Any additional services that the field wants to be added to the Tribal Eligible list will need an Update Existing Service Type Form submitted with the Tribal Eligible check box marked.

Administrative Roles (Fix)

Changes were made to address the following two issues:

- When an admin role was closed, the Notice Indicator was not defaulting to 'N' in some cases. The Notice indicator will now correctly default to 'N' when an admin role is closed.
- When a new admin role was created and then manually closed in the same day, the final admin role would default to a Notice Indicator of 'N'. This has now been changed to default to the 'Y' Notice Indicator for the newly added role.

Alerts

Alert #423 MLTC Out of State Address (New)

When the physical address is changed to out of state for a person who is an active MED, SG/MED, SA/MED Participant or 599 CHIP Participant or Financially Responsible a MLTC alert is created for each person whose address changed.

Alert #644 Share of Cost Changed (New)

When an AC waiver recipient's Share of Cost changes, an alert will be generated for the Waiver worker. Alert informs the waiver worker of the new Share of Cost amount and effective date.

Alert #645 AD/TBI Mail Received (New)

When mail is indexed to a person who has an active or pending AD/TBI Service Coordination program case, an alert will be generated to the AD/TBI Assigned Worker.

Correspondence

Share of Cost (Fix)

Changes in Share of Cost made during adverse months will now display correctly on system generated Notices of Action.

Expert System

State 1619b Eligibility (Fix)

NFOCUS will no longer check for State 1619b eligibility when a Medicaid recipient does not have a federal 1619b indicator and fails both AABD/OMB and the AABD Grant program.

New Medicare Part B SMI Type (Update)

Beginning January 2023, the new Medicare Part B Supplemental Medical Insurance type 'I' for Immunosuppressive Drugs will be listed in BENDEX. This update does not impact field staff at this time.

Use of Sponsor Deemed Income and Deemed Sponsored Resources in Med Budgets (Update)

N-FOCUS has been updated for the Unearned Income type of Sponsor Deemed and the Liquid Resource type of Deemed Sponsored resource. Any income or resource amounts under these types will only be used in Medicaid budgets for the individual. No tax household or family relationship financial rules will be used to place this income or resource into any other individuals' budgets.

Sponsor Deemed Income and Sponsored Deemed Resource amounts should only be entered for someone the amount should be counted for. If the income would be excluded for any reason the income should be end dated or not entered.

Use of Sponsor Deemed Income and Sponsored Deemed Resources in AABD Med Budgets (Issue)

Issue: If there is a married couple and both are active in AABD Med in the same program case and one is sponsored deemed (income or resources) the shared AABD budget will not allow the deemed income/resources to count for only the deemed spouse or will not pull into the shared AABD budget.

If both spouses are sponsored deemed (income or resources) only 1 spouse's deemed income and resources is pulled into the shared AABD budget.

Workaround: If one or both AABD spouses have Sponsor Deemed income and/or Sponsored Deemed resources, each spouse must be put in their own Med program case to have their Sponsored amounts correctly applied to each individual only. If one or both spouses has earned income, it will also need to be entered under the other spouse as Other Income to pull into the separate program case's AABD budget.

Medical Income Level for Medically Needy Med Budgets (Update)

The logic for finding the correct Medical Income Level (MIL) for Medically Needy (MN) Medicaid budgets has been updated to end stacking where MIL amounts were added together in error. When multiple individuals qualify for MN, and do not include pending or active DD waiver or specified living arrangement types, the MNIL should be based on the MLTC Program Standards amount for MNIL MA based on unit size.

Specified Living Arrangements include Acute Hospital Care, Institution – Psychiatric Care – IMD, Nursing Home/LTC/ICF-MR and Assisted Living – Waiver.

Medical Income Level for Medically Needy Med Budgets (Issue)

Issue: The MN MIL will be incorrect for a parent with children eligible under MN with CDD or DDAD and the parent is configured to MN/PC.

Workaround: Configure the parent to AABD/OMB and the MN MIL will be correct.

Parent/Caretaker Relative (PCR) Question When Moving from Non-MAGI to MAGI (Fix)

In certain instances when going from Non-MAGI to MAGI, the PCR question was bypassed, and the Minimum Essential Coverage pop-up question would display. This resulted in incorrect category determinations. This issue has been fixed and the Parent/Caretaker Relative (PCR) pop-up question displays when moving an adult from Non-MAGI to MAGI categories.

AABD When Budgeting Newborn in the AABD MED category Budgeting was Allowed without Medical Impairment Entered (Fix)

When a newborn was budgeted for Non-MAGI Medicaid and no medical impairment was entered, N-FOCUS allowed the budget to move forward which caused a critical error. This has been fixed. The budget manager is now preventing the budget from being run without the medical impairment. The message "A Medicaid Impairment is Required" will appear. Once the medical impairment is entered, the budget can be processed.

Change Report Marital Status Verbiage (Update)

The verbiage for reporting a new marriage or new divorce has been updated on Change Report (CR). The verbiage has been updated from 'Name of Bride' and 'Name of Groom' and 'Name of Wife' and 'Name of Husband' respectively to 'Name of First Spouse' and 'Name of Second Spouse' for both entries.