

Corrective Action Plan for Contract 71165 04

DHHS Identified Issue	Corrective Action				Progress / Updates / Comments	Status
	Steps	Owner	Start Date	Projected Resolution Date		
Failure to provide medically necessary behavioral health services by not reimbursing providers accurately and without unreasonable delay.						
Failure to provide medically necessary home health services by not reimbursing providers accurately and without unreasonable delay.						
Failure to implement system changes timely to correct inaccurate reimbursement to behavioral health providers.						
Failure to implement system changes timely to correct inappropriate denials for home health services.						

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Failure to participate in the encounter work group which was a contingency of discontinuing the encounter CAP issued 3/10/2017						
Failure to maintain in-state Fraud, Waste, and Abuse investigators per Section IV.D.3.j of the contract.						