



iSERVE NEBRASKA PORTAL REQUEST FOR QUALIFICATIONS

PROJECT OVERVIEW

Through this Request for Qualifications (RFQ), the State of Nebraska seeks to prequalify a pool of contractors able to provide agile application development services to implement an enhanced consumer/citizen benefits portal (iServe Nebraska Portal), and/or legacy modernization services to incrementally enhance the existing benefits eligibility and enrollment system (N-FOCUS) functionality, to deliver a modern and improved user experience.

The Nebraska Department of Health and Human Services (DHHS) has embarked on the iServe Nebraska Program to improve access, outcomes, cost, accountability and quality of DHHS services through an integrated, consumer-centric model of practice, across all programs. DHHS intends the iServe Nebraska Program to be adaptive and incrementally deliver new business capabilities, enabling the state to move from a siloed and program-based business model, to an integrated service delivery model that is family and person-centered, focused on improving the overall health and well-being of all family members.

This transformation will be enabled by the implementation of the “iServe Nebraska Platform” – an information and technology platform initially supporting Integrated Benefits Eligibility and Enrollment Management (IBEEM) functionality. The “iServe Nebraska Portal” is to deploy one of the foundational technology components of the iServe Nebraska Platform along with key functionality related to screening and application for benefits. DHHS envisions the iServe Nebraska Portal to provide Nebraskans with a consistent and streamlined experience to interact with DHHS to receive assistance through Federal and State Benefit Programs.

RFQ REQUIREMENTS

1. Must provide copy of active U.S. Federal Government GSA contract;
2. Complete Sections II through IV of the RFQ;
3. Complete Appendix I – Questions for RFQ Respondents;
4. Complete a [Vendor Application](#), if not already a registered vendor in the State of Nebraska;
5. Request for Qualification Form Contractual Services form, signed in an indelible method.

See Section I.C for the Schedule of Events and Section I.L for Proposal Instructions.

See section VI.B.3 for a description of the service types that are included in this RFQ. Bidders may submit a response for any or all service types.