



Troubleshooting Transactions

For the following scenarios, determine what WIC will pay for and what will be leftover for the participant to pay for with another form of payment and **why** (if your store uses a WIC-only device, what will need to be purchased in a separate transaction). Also, for foods that are WIC-approved, list how many benefits will be remaining, if any, after each purchase is made for each food. The purpose of this exercise is to learn to help participants troubleshoot why a food they think should be paid for with their WIC food benefits is instead being leftover in a remaining balance. There will be a third scenario at the end that will allow you to shop as a WIC participant.

Foods brought up for purchase

Available WIC food benefits

Cheese - All Authorized	2.00	Pound
Eggs - All Authorized	3.00	Dozen
Breakfast Cereal	108.00	Ounce
Peanut Butter or Beans - All Authorized	3.00	Jar/Bag/Can
Whole Wheat Bread or Whole Grains	6.00	Pound
Fresh Fruits & Vegetables CVB	27.00	\$\$\$\$
Yogurt Nonfat/Lowfat	2.00	Container
Whole Milk - All Authorized	4.00	Gallon
Milk - 1% or Fat Free All Authorized	6.00	Gallon
Juice 64 oz - All authorized	6.00	Bottle

Best Choice Peanut Butter Honey Roasted Spread, 16 oz.–1 jar

Our Family Colby Cheese 16 oz. Block–4 lbs.

Welch’s 100% Juice White Grape Peach Frozen Concentrate 11.5 oz.–3 cans

Kroger 1% Lowfat Milk–1 gallon **and** 3 half-gallons

Brawny Paper Towels–6 pack

Goya Canned Black Beans 15.5 oz.–3 cans

Sara Lee 100% Whole Wheat Bread 16 oz.–2 loaves

Cheerios 12 oz.–3 boxes

Multigrain Cheerios 9 oz.–2 boxes



Available WIC food benefits

000 Eggs - All Authorized	0.00	Dozen
000 Breakfast Cereal	36.00	Ounce
000 Peanut Butter or Beans - All Authorized	0.00	Jar/Bag/Can
000 Whole Wheat Bread or Whole Grains	1.00	Pound
000 Fresh Fruits & Vegetables CVB	0.45	\$\$\$\$
001 Enfamil Infant Powder 12.5 oz	0.00	Can
000 Milk - 1% or Fat Free All Authorized	0.00	Gallon
000 Juice 11.5-12oz Concentrate All Authorized	2.00	Can
000 Juice 64 oz - All authorized	0.00	Bottle

Foods brought up for purchase

1 bunch of bananas--\$1.45

Welch's 100% Juice White Grape Peach Frozen Concentrate 11.5 oz.--1 can

Sara Lee 100% Whole Wheat Bread 20 oz.--2 loaves

Post Honey Bunches of Oats w/ Almonds 18 oz.--1 box

Large White Eggs--1 doz.

Mission Yellow Corn Tortillas 16 oz.--1 package

Enfamil Gentlease Powder 12.4 oz.--3 cans

Enfamil Infant Powder 12.5 oz.--3 cans

Kellogg's Frosted Mini Wheats 24 oz.--1 box

Ground Hamburger--1 pound



For this last scenario, you will be given two lists of food benefits to choose from. Pick one and go out into your store and shop! Try to collect **only** WIC-approved foods. When you have your foods, check the Nebraska WIC Food List & Shopping Guide or have someone else well-versed in the WIC-approved foods check what you would like to purchase. Happy shopping!

Eggs	3	Dozen
Breakfast Cereal	72	Ounce
Peanut Butter or Beans	3	Jar/Bag/Can
Canned Fish	30	Ounce
WW Bread or Whole Grains	3	Pound
Fresh Fruit & Vegetables	20	\$\$\$\$
Milk 1% or Fat Free	9	Gallon
Evaporated Milk NF/LF	1	Can
Juice 11.5-12oz Conc	3	Can
Juice 64 oz	2	Bottle

Cheese - All Authorized	1.00	Pound
Eggs - All Authorized	1.00	Dozen
Breakfast Cereal	36.00	Ounce
Peanut Butter or Beans - All Authorized	1.00	Jar/Bag/Can
Infant Cereal - All authorized	3.00	Container
Infant Fruits & Vegetables	16.00	Jar
Whole Wheat Bread or Whole Grains	2.00	Pound
Fresh Fruits & Vegetables CVB	13.00	\$\$\$\$
Enfamil Infant Powder 12.5 oz	7.00	Can
Yogurt Nonfat/Lowfat	1.00	Container
Milk - 1% or Fat Free All Authorized	3.00	Gallon
Juice 64 oz - All authorized	2.00	Bottle