



WIC Training Webinar

June 30, 2017

10:00 – 12:00 CST

6.29.17 Rev



Navigating Adobe Connect



Agenda – Updated 6/29/2017

- WIC State Phone Numbers
- Check Education
- Income Guidelines and Outreach Brochure
- Vendor Reauthorization
- New Foods Coming in October
- WICHealth.org Nutrition Education
- Duplicate Client Records in Journey
- Help Desk Updates



WIC State Contacts

Who to Call to Answer Your Questions



Who to Contact

WIC Help Desk

- Any Journey Application Related Questions
- Problems Moving Around in Journey
- Cannot Find a Client's Record
- Need a Archived GLINK Record



Who to Contact

State WIC Coordinators

- Procedure Questions (How or When to)
- Food Package Questions
- Foster Placement or Custody Questions
- PAF Questions
- Client Complaints
- Vendor Complaints
- Reports and How to Use Them
- Forms

Nebraska WIC Program

State WIC Office
PO Box 95026
301 Centennial Mall South
Lincoln, NE 68509



State WIC Director

Peggy Trouba, MPH, RD

Contact NE State WIC Staff:

402-471-2781
402-471-7049 (Fax)

Clinic Services

Marge Blankenship, RD: income, residency, categorical eligibility; civil rights; notification requirements; processing standards; waiting lists; transfers; review and approval of clinic sites; coordination of services; referrals; dual participation; confidentiality; ID folder; client application and documentation forms; training; program integrity issues related to clients; client sanctions; claims; and clinic flow

Nutrition & Breastfeeding

Natissa Scales, PhD, RD: breastfeeding promotion and support; maintaining nutrition and health education materials; assessment forms and care plans; nutrition education standards; nutrition risk codes; participant and breastfeeding surveys; analysis.

Vendor Services

Lisa Steinbach, MS, RD: all vendor management responsibilities, including selection criteria, contracts, training, monitoring, sanctions, and high risk identification.

Food Operations

Julieann Boyle, RD: authorization of WIC foods; design of WIC food instruments; food packages, including those for special population; special formulas and low iron formulas; food instrument production; issuance and redemption; food instrument security and inventory; mailing procedures; EBT planning and coordination; and program integrity issues related to food instruments.

Training, Website, Planning

Jackie Johnson, MS, RD: training center coordination for new staff and refresher training; NE WIC Website content provider; training webinars; development of training resources ie: job aids, videos; performance measures process; local agency planning process; participant satisfaction surveys; local agency management evaluation process

Administrative & Budget

Susan Schoen, RD, LMNT: monitoring local agency food and administrative expenditures; budget review and reimbursement requests; caseload management and outreach; participation reporting; inventory control; records management; rebates; combined services grants.



Journey System Support
Choo Ng
Alex Ramirez

Journey Support for WIC Staff:
1-888-275-2018
ghhs.wichelp@nebraska.gov

Updated 5.28.17

Who to Contact

Barb Packett or Lindsey Howell

- Ordering Forms or Brochures
- General Questions
- When You Are Unsure Who to Speak to



Check Education





Check Education

- Vendor Management Work Group
 - State and Local Agency Staff
- WIC Transaction
 - Store cashier
 - Local Vendor management staff assist with cashier training
 - Limited Resources for LA staff to train every store
 - WIC Shopper
 - WIC staff is responsible for educating every participant on how to use their checks
 - Errors at point of purchase
 - Trimonthly issuance
- A new training tool for all new staff at training clinic
- Consistent messaging to WIC shopper



Check Education Tool

- Designed with information from the WIC Food Booklet
- Set up as a instructors guide
- Includes talking points to cover with shoppers
- Includes images of what is being explained

EXPLANATION OF WIC CHECK	
<p>WIC CHECK – You may use an actual WIC check or the example in the WIC Food Booklet</p>  <p>***This participant's certification ends on 02/21/2016.***</p>	<p>Here is an example of a WIC check</p> <ul style="list-style-type: none"> Your name or the name of your child will be on the check Family ID # is next to your name. WIC uses this information to keep track of your checks
<p>WIC CHECK</p>  <p>***This participant's certification ends on 02/21/2016.***</p>	<p>DATE</p> <ul style="list-style-type: none"> The WIC check may only be used between these dates. Make sure to use your checks before midnight on the last day of the current month or they expire Any unused checks from previous months please return to your WIC clinic



Check Education Tool

- A continued explanation of the components of the WIC check
- Following the explanation of the WIC check, is a detailed description of each category of WIC foods

<p>WIC CHECK</p>  <p>***This participant's certification ends on 02/21/2016.***</p>	<p>AUTHORIZED FOODS</p> <ul style="list-style-type: none"> You can think of the foods listed on the checks as a WIC grocery list You may only purchase the foods on the check in the size listed Review WIC items on example check
<p>WIC FOOD BOOKLET</p> 	<ul style="list-style-type: none"> For each food category review what CAN and CANNOT be purchased



Check Education Tool

- Using the WIC Food Booklet explain each category of food using the talking points
- Only review WIC formula with participants who receive formula

<p>FORMULA – ** Only review formula checks with participants who are getting WIC Formula</p>  <p>Quantity: 5 Size: 12.4-OZ Brand: ENFAMIL Type: GENTLEASE - POWDER</p>	<ul style="list-style-type: none"> • Purchase only the specific type, brand, size & number of cans listed on the check • Call your WIC office if baby needs a different formula • No substitutions allowed • WIC staff to discuss in detail: <ul style="list-style-type: none"> • The brand is Enfamil • The type is Gentlease powder • The size is 12.4 oz. • The number of cans on check
<p>CEREALS – <u>Brand Specific</u></p> 	<ul style="list-style-type: none"> • Buy only brands listed in the WIC Food Booklet • Buy any combination of hot or cold WIC approved cereals • A full month package is 36 oz. & prorated packages will be less. May purchase the exact amount listed on your WIC check or less. • Cold cereal buy only 12 oz. size or larger • Ask client. <ul style="list-style-type: none"> • Which of these cereals would you buy? • Staff identify store brands.



Check Education Tool

- Review each food category using WIC Food Booklet
- Grains Consist of
 - Rice
 - Bread
 - Tortilla
- Remember all of the Do not buys are listed. Reference your WIC Food Booklet

<p>BROWN RICE - <u>Any Brand</u> TORTILLAS & BREAD – <u>Brand Specific</u></p> 	<p>BROWN RICE</p> <ul style="list-style-type: none"> • Buy only plain brown rice bag or box <ul style="list-style-type: none"> • Instant quick cooking (14-16 oz.) • Regular cooking (16 oz. only) <p>TORTILLAS</p> <ul style="list-style-type: none"> • Buy only brands listed in WIC Food Booklet • Buy only 16 oz. soft 100% Whole Wheat flour or soft corn shell • No tostadas allowed <p>BREAD</p> <ul style="list-style-type: none"> • Buy only brands listed in WIC Food Booklet • Buy only 16 oz. package • 100% Whole Wheat Bread
<p>JUICES - <u>Brand Specific</u></p> 	<ul style="list-style-type: none"> • Buy only brands listed in WIC Food Booklet • Women can only buy 11.5 – 12 oz. frozen or pourable concentrate. • Children can only buy 64 oz. plastic bottles



Check Education Tool

- Grouped dried beans and canned beans together
- Use WIC Food Booklet for additional do not buys

<p>PEAS & BEANS</p> 	<p>DRIED BEANS</p> <ul style="list-style-type: none"> Buy only store brand Buy 1lb (16 oz.) bag only <p>CANNED BEANS</p> <ul style="list-style-type: none"> Buy only 15-16 oz. BUSH brand &/or store brand No Baked Beans, refried beans, or beans with added sugars, fats, oils, or meat
<p>PEANUT BUTTER</p> 	<ul style="list-style-type: none"> Buy only store brand 16-18 oz. jar <ul style="list-style-type: none"> creamy, crunchy, or chunky No Organic or Natural peanut butter



Check Education Tool

- Using WIC Food Booklet explain each food category
 - Eggs & Dairy
 - Cheese
 - Yogurt
- Baby foods will be explained in detail when baby food checks are issued

<p>DAIRY, EGGS, CHEESE, YOGURT</p> 	<p>EGGS & DAIRY</p> <ul style="list-style-type: none"> Any brand of eggs, medium or large Store brand milk only Check will specify 1% or Fat Free Skim or Whole milk Must purchase fat level listed on WIC check Soy & Lactose free are available. Check will specify these specific types of dairy options <p>CHEESE</p> <ul style="list-style-type: none"> Store brand cheese only 1lb (16 oz.) packages only sliced or block No individually wrapped slices You CANNOT combine 2-8oz cheese packages to make 16 oz. <p>YOGURT</p> <ul style="list-style-type: none"> Buy only brands listed on the Yogurt Handout 32 oz. container only Check will have either low-fat/non-fat yogurt or whole milk-yogurt Must purchase fat level listed on the check
<p>BABY FOOD –</p> <p>** Review when issuing baby food checks for 6 month old infants</p> 	<ul style="list-style-type: none"> WIC offers baby food when age appropriate WIC offers fruit/vegetables & baby cereal to all babies Baby food meats are only issued to exclusively breastfed babies



Check Education Tool

- Fruit & Vegetable checks
 - Emphasize Fresh
 - Explain \$ value vs. foods listed
 - Reference WIC Food Booklet for do not buys
- WIC ID Folder

<p>FRUIT & VEGETABLE CHECK</p> 	<ul style="list-style-type: none"> • The fruit & Vegetable check has a printed dollar value • It does not have specific foods listed • If your purchase goes over your issued dollar amount you may pay the extra amount or put some back • Each fruit & vegetable check has to be processed separately • If you have more than one fruit & vegetable check for your family, checks CANNOT be combined
<p>WIC FOLDER</p> 	<ul style="list-style-type: none"> • Family ID # <ul style="list-style-type: none"> • Explain that whenever you call our clinic please provide this Family ID # so we can easily find you in our system • Please bring your folder with you to all appointments • Great place to keep checks & WIC Food Booklet <ul style="list-style-type: none"> • Use the WIC Food Booklet at the store to make your shopping trip easier

Check Education Tool

- WIC check transaction
 - Provides a detailed explanation of how to use the check from start to finish
 - Emphasize sign the check after purchase amount. Indicate where on the check is the purchase amount.
- Extra Tips
 - Provides additional tips based on repetitive errors on returned checks.

<p>HOW TO USE WIC CHECKS AT THE STORE</p> 	<ul style="list-style-type: none"> • Review checks & WIC Food Booklet before you go to the store • Select WIC approved store • Check Date on the WIC check <ul style="list-style-type: none"> • Make sure you are using a check for the current month & year • Use WIC Food Booklet to purchase the correct foods listed on check • Group your WIC foods by each check • Tell cashier you are using WIC checks • Treat each WIC check as a separate transaction • Sign check AFTER cashier writes in dollar amount <ul style="list-style-type: none"> • Make sure it is correct before you sign the check • The cashier will give you a receipt <p>Show proxies how to shop using WIC checks</p>
<p>EXTRA TIPS</p> 	<ul style="list-style-type: none"> • If you need changes to your checks contact your WIC clinic, we may be able to adjust your food package • Nebraska WIC checks can only be used at Nebraska WIC Stores, not in any other state • If you have problems at the store, call your WIC clinic right away • If you feel a mistake has been made by a cashier, we advise that you wait until the mistake is corrected before signing WIC check <ul style="list-style-type: none"> • Store employees can make mistakes so don't be afraid to voice your concerns

Check Education

Demonstration Provided by Shae Hernandez, WIC Clerk @ OneWorld

WIC CHECK – You may use an actual WIC check or the example in the WIC Food Booklet

WIC		NEBRASKA WIC PROGRAM		301 Centennial Mall South • Lincoln, Nebraska 68509-5026	
<small>Buying, selling or otherwise receiving WIC benefits is a crime. To report suspected crime, call 800-424-9232 or visit www.usdoj.gov/ncj/10161.htm</small>					
		25-228 FIR	Acc #: 123456	50240768	First Date to Use: 12/01/2015
					Last Date to Use: 12/31/2015
Clinic ID: 5-15		Name: Tricen Jensen		FID: 203580	
1 (16-OZ) STORE BRAND CHEESE 1 (DOZEN) MEDIUM OR LARGE EGGS 1 (16-OZ) BREAD/ TORTILLAS OR (14-16) OZ BROWN RICE 1 (12-OZ) EVAPORATED MILK - FAT FREE 1 (GALLON) MILK - 1% OR FAT FREE SKIM 1 (64-OZ) JUICE					
		Vendor ID Stamp		Purchase Amount	
				\$	
		Not Repeatable Without Authorization Replaces Vendor ID Stamp		Corrected Amount	
		Authorized Signature - Must be signed at retail counter			
This participant's certification ends on 03/31/2016.					
<small>Vendor Must Deposit: Within 60 Days From First Date To Use Funds Through Federal Claims Branch Bank, Account No. 4875548</small>					

Here is an example of a WIC check

- Your name or the name of your child will be on the check
- Family ID # is next to your name. WIC uses this information to keep track of your checks



WIC CHECK

NEBRASKA WIC PROGRAM
301 Centennial Mall South • Lincoln, Nebraska 68509-5026
Buying, selling or otherwise misusing WIC benefits is a crime. To report suspected abuse, call 800-424-9212 or visit www.usda.gov/wic/hotline.htm

75-1148
101

Acct #: 123456 **50240768**
 First Date to Use: 12/01/2015
 Last Date to Use: 12/31/2015

Clinic ID: 5-15 Name: Tricon Jensen FID: 203580

1 (16-OZ) STORE BRAND CHEESE
 1 (DOZEN) MEDIUM OR LARGE EGGS
 1 (16-OZ) BREAD/ TORTILLAS OR (14-16) OZ BROWN RICE
 1 (12-OZ) EVAPORATED MILK - FAT FREE
 1 (GALLON) MILK - 1% OR FAT FREE SKIM
 1 (64-OZ) JUICE

Vendor ID Stamp	Purchase Amount
\$	\$
Net Payable Without Authorized Alternative Vendor ID Stamp	Corrected Amount
Authorized Signature - Must be signed at retail counter	

This participant's certification ends on 03/31/2016.

Vendor Must Deposit Within 60 Days From First Date To Use Payable Through Selects, Checks, Money Order, National Debit Card

DATE

- The WIC check may only be used between these dates. Make sure to use your checks before midnight on the last day of the current month or they expire
- Any unused checks from previous months please return to your WIC clinic



WIC CHECK

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Vendor Must Deposit Within 60 Days From First Date To Use Payable Through Selects, Checks, Money Order, National Debit Card

AUTHORIZED FOODS

- You can think of the foods listed on the checks as a WIC grocery list
- You may only purchase the foods on the check in the size listed
- Review WIC items on example check

WIC FOOD BOOKLET



- For each food category review what **CAN** and **CANNOT** be purchased

FORMULA –

** Only review formula checks with participants who are getting WIC Formula



- Purchase only the specific type, brand, size & number of cans listed on the check
- Call your WIC office if baby needs a different formula
- **No** substitutions allowed
- WIC staff to discuss in detail:
 - The brand is Enfamil
 - The type is Gentlease powder
 - The size is 12.4 oz.
 - The number of cans on check

CEREALS – ***Brand Specific***



- Buy only brands listed in the WIC Food Booklet
- Buy any combination of hot or cold WIC approved cereals
- A full month package is 36 oz. & prorated packages will be less. May purchase the exact amount listed on your WIC check or less.
- Cold cereal buy only 12 oz. size or larger
- Ask client.
 - Which of these cereals would you buy?
 - Staff identify store brands.

BROWN RICE- ***Any Brand***
TORTILLAS & BREAD – ***Brand Specific***



BROWN RICE

- Buy only plain brown rice bag or box
 - Instant quick cooking (14-16 oz.)
 - Regular cooking (16 oz. only)

TORTILLAS

- Buy only brands listed in WIC Food Booklet
- Buy only 16 oz. soft 100% Whole Wheat flour or soft corn shell
- **No tostadas allowed**

BREAD

- Buy only brands listed in WIC Food Booklet
- Buy only 16 oz. package
- 100% Whole Wheat Bread

JUICES - **Brand Specific**



- Buy only brands listed in WIC Food Booklet
- Women can only buy 11.5 – 12 oz. frozen or pourable concentrate.
- Children can only buy 64 oz. plastic bottles

PEAS & BEANS



DRIED BEANS

- Buy only store brand
- Buy 1lb (16 oz.) bag only

CANNED BEANS

- Buy only 15-16 oz. BUSH brand &/Or store brand
- **No** Baked Beans, refried beans, or beans with added sugars, fats, oils, or meat

PEANUT BUTTER



- Buy only store brand 16-18 oz. jar
 - creamy, crunchy, or chunky
- **No** Organic or Natural peanut butter

DAIRY, EGGS, CHEESE, YOGURT



EGGS & DAIRY

- Any brand of eggs, medium or large
- Store brand milk only
- Check will specify 1% or Fat Free Skim or Whole milk.
- Must purchase fat level listed on WIC check
- Soy & Lactose free are available. Check will specify these specific types of dairy options

CHEESE

- Store brand cheese only
- 1lb (16 oz.) packages only sliced or block
- **No** individually wrapped slices
- You **CANNOT** combine 2-8oz cheese packages to make 16 oz.

YOGURT

- Buy only brands listed on the Yogurt Handout
- 32 oz. container only
- Check will have either low-fat/non-fat yogurt or whole milk yogurt
- Must purchase fat level listed on the check

FRUIT & VEGETABLE CHECK

NEBRASKA WIC PROGRAM
301 Central Expressway • Lincoln, Nebraska 68505-5026
Buying, selling or otherwise receiving WIC benefits is a crime. To report suspected abuse, call 800-424-9224 or visit www.wicnebraska.org/abuse.html

Acct #: 123456 50240758
First Date to Use: 11/01/2015
Last Date to Use: 11/30/2015

Clinic ID: 5-15 Name: Silvie Jensen FID: 203580

FRESH FRUITS AND VEGETABLES MAXIMUM VALUE \$11.00

Vendor ID Stamp Purchase Amount
\$

Corrected Amount

Authorized Signature - Must be signed at retail counter

This participant's certification ends on 10/31/2016.

Vendor Must Deposit Within 60 Days From First Date To Use

- The fruit & Vegetable check has a printed dollar value
- It does not have specific foods listed
- If your purchase goes over your issued dollar amount you may pay the extra amount or put some back
- Each fruit & vegetable check has to be processed separately
- If you have more than one fruit & vegetable check for your family, checks **CANNOT** be combined

WIC FOLDER

Write the WIC office if you:

- are unable to use your folder,
- are unable to use your folder,
- are unable to use your folder,
- are unable to use your folder,
- are unable to use your folder,
- are unable to use your folder,
- are unable to use your folder,
- are unable to use your folder.

Your WIC office:

Please bring to food stores for the address above

- Family ID #
 - Explain that whenever you call our clinic please provide this Family ID # so we can easily find you in our system
- Please bring your folder with you to all appointments
- Great place to keep checks & WIC Food Booklet
 - Use the WIC Food Booklet at the store to make your shopping trip easier

HOW TO USE WIC CHECKS AT THE STORE

- Review checks & WIC Food Booklet **before** you go to the store
- Select WIC approved store
- Check Date on the WIC check
 - Make sure you are using a check for the current month & year
- Use WIC Food Booklet to purchase the correct foods listed on check
- Group your WIC foods by each check
- Tell cashier you are using WIC checks
- Treat each WIC check as a separate transaction
- Sign check **AFTER** cashier writes in dollar amount
 - Make sure it is correct before you sign the check
- The cashier will give you a receipt

Show proxies how to shop using WIC checks

EXTRA TIPS



- If you need changes to your checks contact your WIC clinic, we may be able to adjust your food package.
- Nebraska WIC checks can only be used at Nebraska WIC Stores, not in any other state.
- If you have problems at the store, call your WIC clinic right away
- If you feel a mistake has been made by a cashier, we advise that you wait until the mistake is corrected before signing WIC check
 - Store employees can make mistakes so don't be afraid to voice your concerns



Questions?



**New Income Guidelines &
Outreach Brochure**

New Income Guidelines Effective July 1, 2017

Family Size	Annual Income	Monthly Income	Twice Monthly Income	Bi-Weekly Income	Weekly Income
1	22,311	1,860	930	859	430
2	30,044	2,504	1,252	1,156	578
3	37,777	3,149	1,575	1,453	727
4	45,510	3,793	1,897	1,751	876
5	53,243	4,437	2,219	2,048	1,024
6	60,976	5,082	2,541	2,346	1,173
7	68,709	5,726	2,863	2,643	1,322
8	76,442	6,371	3,186	2,941	1,471
9	84,175	7,015	3,508	3,238	1,619
10	91,908	7,659	3,830	3,535	1,768
11	99,641	8,304	4,152	3,833	1,917
12	107,374	8,948	4,474	4,130	2,065
13	115,107	9,593	4,797	4,428	2,214
14	122,840	10,237	5,119	4,725	2,363
15	130,573	10,882	5,441	5,023	2,512
Each add'l family member add	+\$7,733	+\$645	+\$323	+\$298	+\$149

New WIC Outreach Brochure

ALL CAREGIVERS ARE WELCOME.

We talk a lot about moms. But we offer support to anyone—working or not—who cares for a child including:

- Moms
- Single fathers
- Grandparents
- Foster parents
- Step-parents
- Guardians

WE'RE HERE FOR YOU.

We're here for more moms and caregivers than you might think—in fact, we serve over half of all infants born in the US.

- To get WIC assistance, participants:
- Should be pregnant or have infants or children under 5 years old
 - May be in need of income assistance
 - Can be receiving other benefits like foster care, medical assistance, or SNAP

This institution is an equal opportunity provider.

Family Size	Annual	Monthly	Twice Monthly	Bi-Weekly	Weekly
1	\$22,311	\$1,860	\$ 930	\$ 859	\$ 430
2	\$30,044	\$2,504	\$1,252	\$1,156	\$ 578
3	\$37,777	\$3,149	\$1,575	\$1,453	\$ 727
4	\$45,510	\$3,793	\$1,897	\$1,751	\$ 876
5	\$53,243	\$4,437	\$2,219	\$2,048	\$1,024
6	\$60,976	\$5,082	\$2,541	\$2,346	\$1,173
7	\$68,709	\$5,726	\$2,863	\$2,643	\$1,322

FIND WIC NEAR YOU.

WIC is here to serve moms across the U.S. With over 10,000 clinic sites, there's almost always a WIC center nearby.

Find contact information for your local WIC office at:

SIGNUPWIC.COM

NEBRASKA

Good Life. Great Mission.

DEPT. OF HEALTH AND HUMAN SERVICES

**NUTRITION,
SUPPORT,
AND THE
POWER
OF MOMS.**



Outside

New WIC Outreach Brochure

**WE
HELP
MOMS
BE
MOMS.**

WIC is the nation's most successful and cost-effective public health nutrition program. We provide wholesome food, nutrition education and community support for income-eligible women who are pregnant, breastfeeding, or post-partum, and for infants and children up to five years old.

**FOOD. EDUCATION.
SUPPORT.
YOU GOT THIS.**

We give moms the resources, knowledge and tools they need to be the moms they want to be.

HEALTHY FOOD

WIC provides monthly checks for healthy food, such as:

Food with calcium for strong bones and teeth:

- Milk
- Yogurt
- Cheese
- Soy Beverages

Foods with protein for strong muscles and healthy skin:

- Dried or canned beans, peas, lentils
- Eggs
- Canned tuna or salmon
- Peanut butter

Grains with iron for energy, and folic acid for healthy growth:

- Cereal
- Brown rice
- Corn or whole wheat tortillas
- Whole grain bread

Iron fortified foods for infants who need it:

- Baby foods
- Infant cereal
- Infant formula

Fruits and vegetables to keep your heart and weight healthy:

- Fruit or vegetable juice
- Fresh fruits & vegetables



NUTRITION EDUCATION

We support and educate moms to help them breastfeed successfully. We offer guidance on how to shop for healthy food, how to prepare it and how to entice children to eat it. We provide access to information including:

- Prenatal nutrition
- Breastfeeding tips
- Eating tips for your child
- Parenting tips
- Healthy recipes

A COMMUNITY OF SUPPORT

We're a network built for moms. We connect them, we educate them and we learn from them. Our community consists of:

- Nutritionists
- Lactation specialists
- Breastfeeding peer counselors

REFERRALS

We can introduce moms to resources outside of WIC including:

- Healthcare professionals, OB/GYNs, and dentists
- Immunization services
- Substance abuse counseling
- Social services

► Inside

Foster Care: Policy & Procedures

This section will be rescheduled



Vendor Reauthorization



Store Reauthorization Update

- Currently 355 Authorized Stores
- Applications and guidance sent May 2017
- LA vendor managers complete initial review
- Every store requires a store visit
 - Completed by LA vendor managers
 - Received new tablets in June
 - If store is not in compliance requires a second visit

Store Reauthorization Update

- ▶ State Review
- ▶ August-September Contract Training
 - ▶ Webinar
 - ▶ LA Vendor Managers do in person training
- ▶ September New Contracts will be signed
- ▶ October 1, 2017 starts new 2 year contract with stores

Questions?



New WIC Foods:

COMING OCTOBER 1st

NE WIC Foods at a glance

Brand Specific

- Breakfast Cereals
- 100% Whole Wheat Bread
- Whole Wheat Pasta**
- Tortillas – Whole Wheat & Soft Corn
- Juice
- Yogurt
- Soy-based Beverage
- Infant Cereal**
- Infant Foods – Fruits, Veg, Meats**

Any Brand or Store Brand

- Brown Rice – any brand
- Canned Beans – any brand**
- Canned Fish – any brand
- Eggs – any brand
- Dried Beans – store brand
- Cheese – store brand
- Milk – store brand
- Peanut Butter – store brand

Whole Wheat Pasta

- **New Food**
- Variety of shapes
- Brand Specific
 - Barilla, Racconto, Ronzoni Healthy Harvest, Hodgson Mill, & a few store brands
- 16 ounce package only



Infant Foods

- **Infant cereals**
 - Gerber and Beech-Nut
 - 8 ounce size only



*Gerber –
new packaging*

- **Baby Food Fruits & Veggies**
 - Gerber, Beech-Nut, Tippy Toes



- Beech-Nut Naturals – new



- **Baby Food Meats**

- Gerber, Beech-Nut Classics, Tippy Toes



Breakfast Cereals

National Brand Cereals

- Some new additions being considered



Many Store Brand Cereals

- In the following categories
 - Wheat Squares
 - Shredded Wheat
 - Bran Flakes
 - Toasted Oats
 - Oat Mixtures
 - Oatmeal
 - Corn Squares
 - Corn Flakes
 - Rice Squares
 - Crispy Rice

Resources for Clients, Staff and Stores

- Updated WIC Approved Product List (APL)
 - aka "WIC Food Booklet"
- WIC Shopper App
 - For smartphones
 - Integrated food list in the app
 - + features with eWIC



Questions?



WIC Health.org :

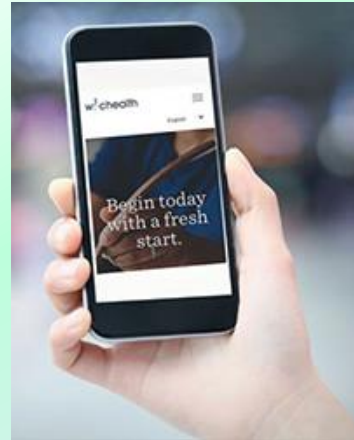
Nutrition Education



wichealth

What is it?

- ▶ Client-centered, behavior- based, online Nutrition Education
- ▶ Variety of topics for all WIC populations
- ▶ Recipes for WIC foods
- ▶ Wichealth.org/support



Training


- ▶ **Part 1: History, theories and how WICHEALTH.ORG was developed (CPAs)**
- ▶ **Part 2: Provides demonstrations of how to use WICHEALTH.ORG and the support site for WIC employees (CPAs and Clerks)**
- ▶ **Part 3: How WICHEALTH.Org will be used specifically in the Nebraska WIC program (CPAs)**

Tentative Deadlines

- ▶ Training webinars will be posted on NE WIC Program website around July 10th
- ▶ We would like the training webinars to be viewed no later than July 31st
- ▶ Will provide promotional materials at least a week before rollout
- ▶ Participants can start to use the website by July 31st
- ▶ Need email addresses for all who will need access to WICHealth.org and the support site

Questions?





Help Desk Updates



Duplicate Client Records in Journey

Reminders

Duplicate Client Records

- Check
- Don't freak out
- E-Mail WIC Help Desk

The screenshot shows the 'Journey (Alicia Ramirez) WIC (4) Connecticut' application window. The search bar is active, and the search results table is empty. The sidebar on the left lists various navigation options, and the bottom status bar shows the system time as 11:32 AM on 6/26/2017.

Over Income

- Check Eligibility
- Click on action and close
- Have them sign
- Print termination letter

Signature

WFC NEBRASKA

**Nebraska WIC Program
Notice of Program
Termination**

REGULATORY AND PUBLIC REQUIREMENTS:

1. I may request a fair hearing by mail, verbally, or by giving a written request to the local program director. My request should be made within 60 days from the date the local agency mailed to give me the written notice of denial or termination of benefits.
2. Health and Human Services will notify me of this time, date and location of the hearing as well as the date before the hearing.
3. If my representative and I cannot appear at the scheduled time and date, I may request the hearing officer to change the time and date. I will be notified by mail of the new date and time. I may request the hearing officer to change the time and date. I will be notified by mail of the new date and time.
4. I may present my evidence personally or by a designee. A relative or friend may assist me. I may look at my WIC records.
5. I will be given a written decision concerning the hearing within 45 days after the hearing was requested.
6. If I do not agree with the decision at the hearing, I may appeal to the district court within 30 days from the date on the written hearing decision.
7. The detailed Fair Hearing Procedures may be requested from your local program director.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at 800-877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (AD-3025) found online at: <http://www.ams.usda.gov/programdisc>, (Emp. Use Only), and/or any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
Chief of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 696-7442; or
- (3) email: program.intake@usda.gov.

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Over Income

- Check Eligibility was not checked
- Time to Cert
- Delete CPA information
 - Pregnancy
 - Anthro
 - Blood
 - Interview
 - Risk

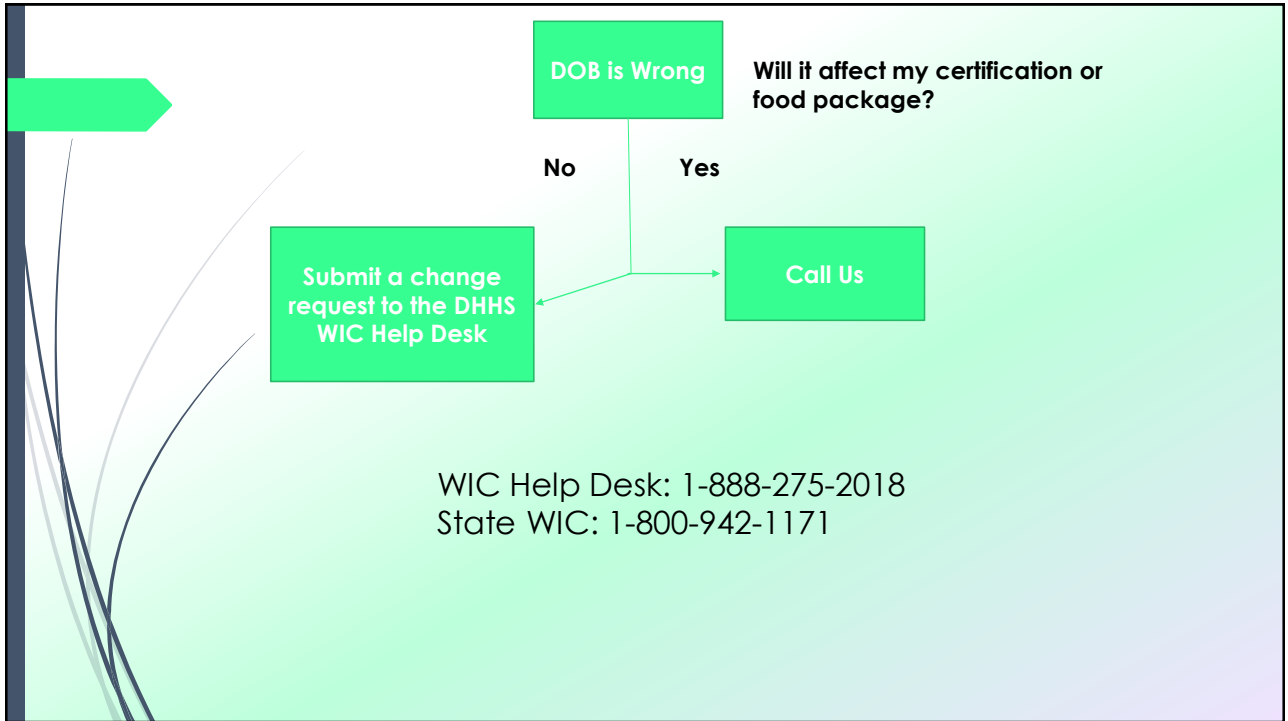
Certification Results

Participant: Jane Doe

Result: **Failed**

Messages:

- Total Income amount must be less than USDA Income Guideline.



A slide with a light green background and a dark blue vertical bar on the left. A green arrow points right from the bar. The title "Miscarriages" is centered. Below it is a bulleted list with two main items: "Term" and "Click on miscarriage". The "Term" item has a sub-item "Status Change". The "Click on miscarriage" item has a sub-item "Pregnancy Panel".

Miscarriages

- Term
 - Status Change
- Click on miscarriage
 - Pregnancy Panel

NBF to BF

Under 6 Months

- ▶ TAP
 - ▶ Term (Check Certification dates)
 - ▶ Application
 - ▶ Participant Category – Breastfeeding
- ▶ VOC
 - ▶ Clerk
 - ▶ Identity
 - ▶ Address
 - ▶ Voter
 - ▶ Comment
 - ▶ CPA
 - ▶ Change BF info (baby)
 - ▶ Risk (Mom)
 - ▶ Cert
 - ▶ Food Package (Baby First)

Over 6 Months

- ▶ Treat it as a new cert

Questions?



Upcoming Training

JULY 2017

CLC Training	17 th – 21 st	Cedar Falls, IA
Vendor Manager Training	13 th	9:30 am – 12 pm

AUGUST 2017

CLC Training	7 th – 11 th	Gillette, WY
Breastfeeding: Baby's Natural Choice Conference	23 rd	Omaha

SEPTEMBER 2017

WIC All Staff Webinar	29 th	1 pm – 3 pm
CLC Training	22 nd – 26 th	Sioux Falls, SD

Upcoming Training

OCTOBER 2017

Baby Behavior Webinar	October 30 th	9:30 – 12:30
CLC Training	Oct 30 th – Nov 3 rd	Manhattan, KS

NOVEMBER 2017



Thanks for Attending

REMEMBER TO COMPLETE THE
ATTENDANCE POLL BEFORE LOGGING OUT




Photo credit:
istockphoto.com