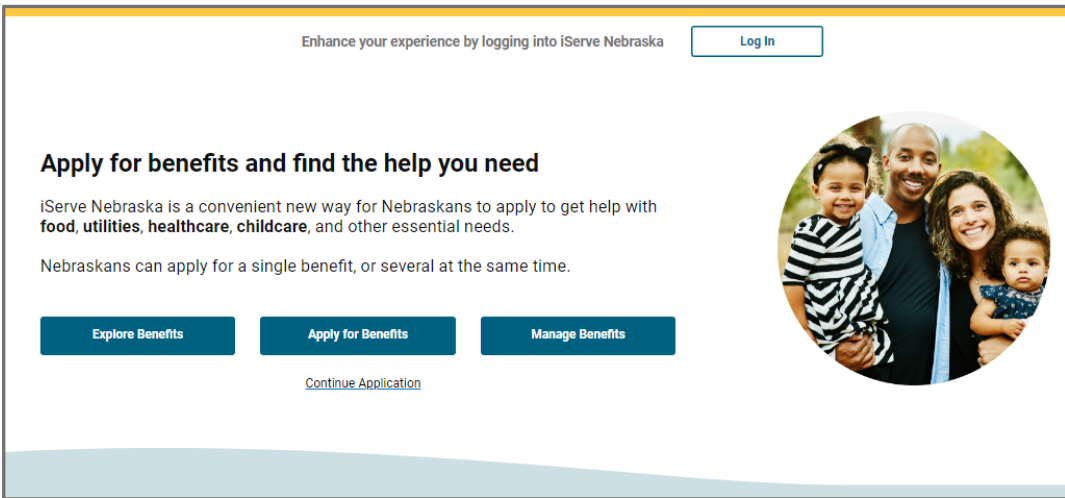
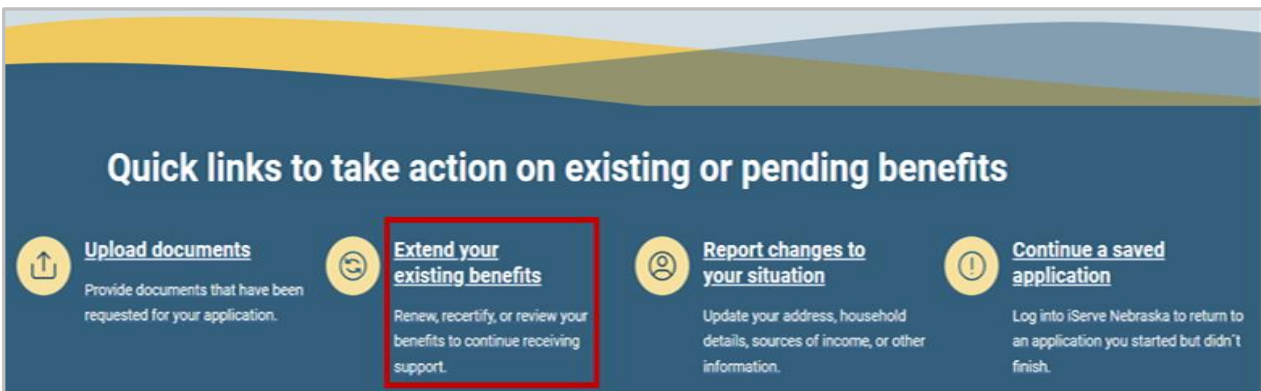
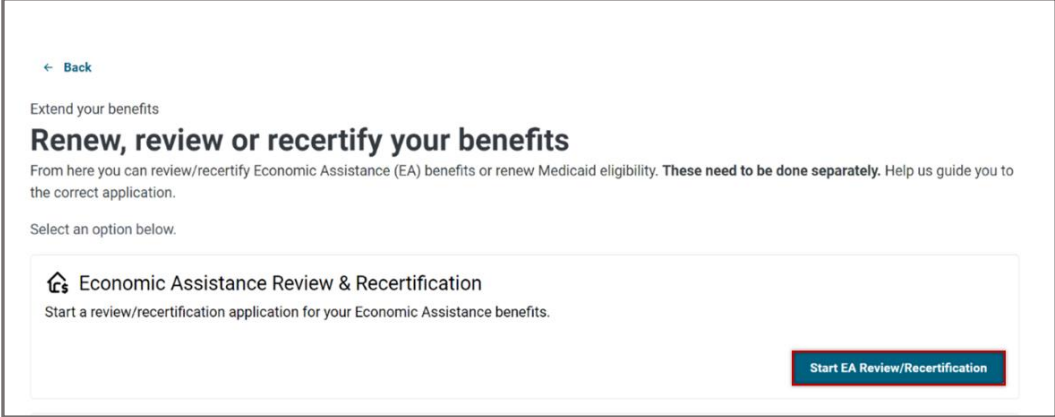
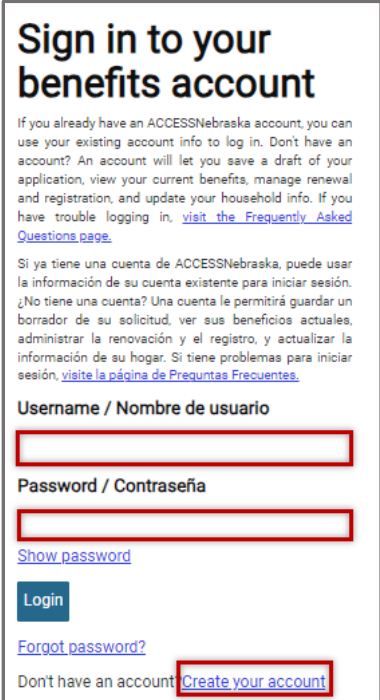




VALIDATING YOUR PIN WHEN COMPLETING THE ECONOMIC ASSISTANCE RECERTIFICATION APPLICATION

Description: This guide provides the steps required to learn how to validate your PIN when completing your Economic Assistance (EA) Recertification application on the iServe Nebraska Portal.

Step #	Procedure
1.	Access the iServe Nebraska Portal landing page directly at iserve.nebraska.gov or scan the QR code on the Eligibility Review Due letter you received from DHHS.  The screenshot shows the iServe Nebraska Portal landing page. At the top, it says "Enhance your experience by logging into iServe Nebraska" with a "Log In" button. Below this, the heading "Apply for benefits and find the help you need" is followed by a description of the portal's purpose. There are three buttons: "Explore Benefits", "Apply for Benefits", and "Manage Benefits". A circular image of the family from the header is on the right. At the bottom, there is a link to "Continue Application".
2.	From the iServe Nebraska homepage, scroll down to the Quick links section, then click Extend your existing benefits.  The screenshot shows the "Quick links to take action on existing or pending benefits" section. It contains four links, each with an icon and a description: Upload documents: Provide documents that have been requested for your application. Extend your existing benefits: Renew, recertify, or review your benefits to continue receiving support. This link is highlighted with a red box. Report changes to your situation: Update your address, household details, sources of income, or other information. Continue a saved application: Log into iServe Nebraska to return to an application you started but didn't finish.

Step #	Procedure
3.	The Renew, review or recertify your benefits page displays. Click the Start EA Review/Recertification button. 
4.	Enter your Username and Password, then click Login. Note: You can use your existing ACCESSNebraska login information to access iServe Nebraska. If you do not have an account, click the Create your account link. 

5. Once you are logged in, the **Validate your PIN** page displays. Enter the **required** information and click **Continue**.

Validate your PIN

Please enter the PIN assigned by DHHS, along with your date of birth and the last four digits of your Social Security Number. Once the PIN is validated, you will be able to view benefits and apply online to extend existing benefit programs.

Press the 'Continue' button to complete the validation process. After this step, the PIN is no longer needed.

For new applicants, please allow 1-2 business days for the PIN to be assigned.

PIN ***required**

Date of Birth ***required**

Last 4 digits of Social Security Number ***required**

[Back to Home](#) [Continue](#)

If you are a new applicant or have forgotten your PIN and need to have it sent to you, click the link below.
[What is my PIN?](#)

Note: If you do not have a PIN or have forgotten your PIN, click the **What is my PIN?** link to be redirected to a Quick Reference Guide that provides information on retrieving your PIN or requesting a new PIN.

Validate your PIN

Please enter the PIN assigned by DHHS, along with your date of birth and the last four digits of your Social Security Number. Once the PIN is validated, you will be able to view benefits and apply online to extend existing benefit programs.

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